

PARTNER WITH SYNNEX SERVICESOLV FOR OFFERS

CHROME AND G SUITE SERVICES

With a variety of value-added services, SYNNEX SERVICESolv can help supplement your company's service offerings, skillsets, and geographic reach so you earn more margin. Here's what we offer for Chrome and G Suite.

G Suite Services:

- G Suite provisioning
 - » Domain setup
 - » Security configurations, including routing rules, spam settings, mobility settings, drive settings
 - » Integration with Active Directory/Google Active Directory sync integration
- Migration services
 - » From File Server to Google Drive and from external third-party platforms to Drive
 - » Migration from third-party web mail systems like Office 365, Exchange Server, or inhouse mail servers
- Change management
- Post go-live support
- Training for end-users and admin teams

Chrome Services:

- White glove services, including on-site and pre-shipment integration
- Browser deployment services
- App migration development
- App development and training

G Suite Support Services:

- Priority support for P1 level issues
- Technical support to customer administrators during regular business hours (9AM ET – 5 PM PT). Ability to work with a familiar certified technical resource before having to submit a Google Support ticket. Google's standard 24x7x365 email and phone support will augment our Premium Support after normal business hours.
- Email communication updates. This communication addresses potential gaps and showcases additional solutions that complement the Google ecosystem.
- G Suite administrator and support training
- End-user training
- AD integration
- Grab-and-go program
- Project management

Ready to get started? Email <u>servicebd@synnex.com</u> for help with Chrome and G Suite services.

